

# NETFLIX | PARENTAL CONTROL TOOLS

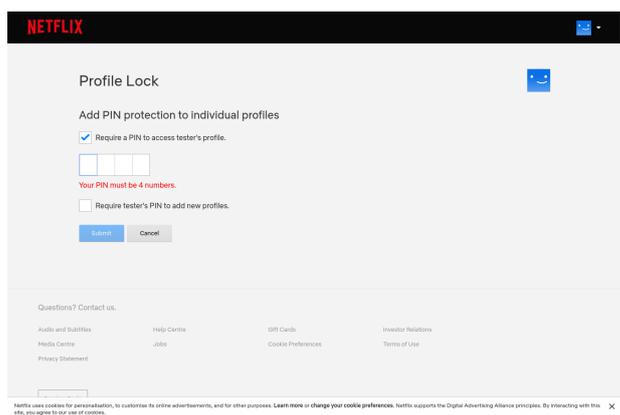
## HOW TO USE NETFLIX'S PARENTAL CONTROL TOOLS

The first step in using Netflix's parental control tools is to create a children's profile.

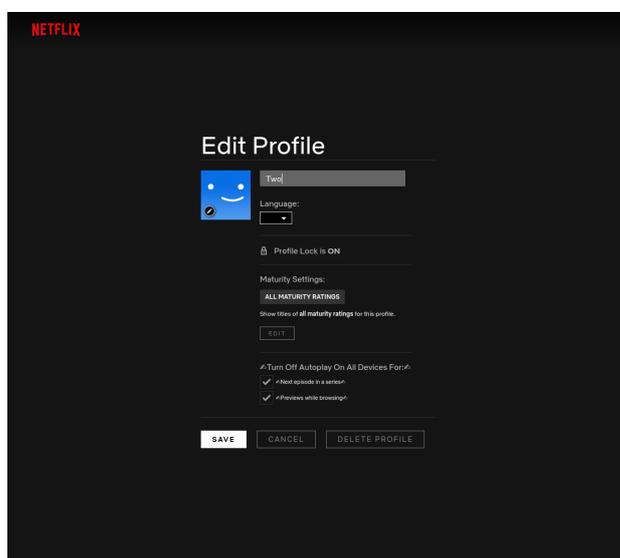
### Children's Profiles

#### HOW TO CREATE A PROFILE WITH A SPECIFIC MATURITY RATING

1. Access your *Manage Profiles* page by clicking "More" in your app or selecting menu drop down in a browser. Profiles can be added on devices made after 2013.



2. Select *Add Profile*.
3. Name the profile.



4. (Optional) To use the Netflix Children’s Experience for ages 12 and below, select **Children**.
5. Select **Continue**.

Your newly created profile will now show in the list of profiles on your account.

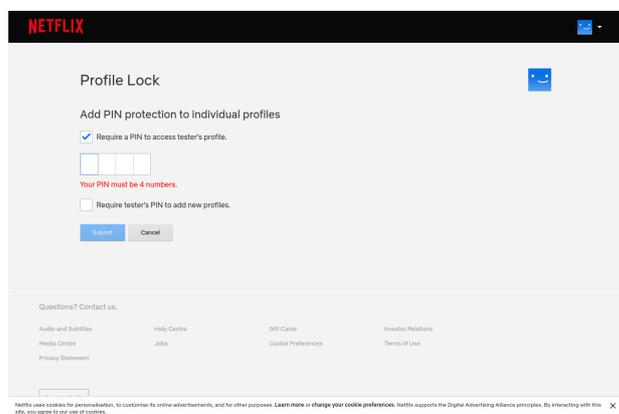
## PIN CONTROLS

### HOW TO LOCK OR UNLOCK PROFILES ON YOUR ACCOUNT

1. Access your **Account page** from a web browser by going to [Netflix.com/account](https://Netflix.com/account).
2. Open the **Profile & Parental Controls** settings for the profile you want to lock.
3. Change the **Profile Lock** setting.
4. Enter your Netflix account password on the screen.
5. Tick the box to **Require a PIN** to access the selected profile. To remove the PIN requirement, untick the box.
6. Enter four numbers into the PIN field. This will be your **Profile Lock** PIN. If you don’t want children to add viewing profiles to your account without entering a PIN, select **Require PIN to add new profiles**.
7. Select **Submit**.

You will now be asked to enter this **Profile Lock** PIN to access the locked profile or play back a title that was downloaded from the locked profile.

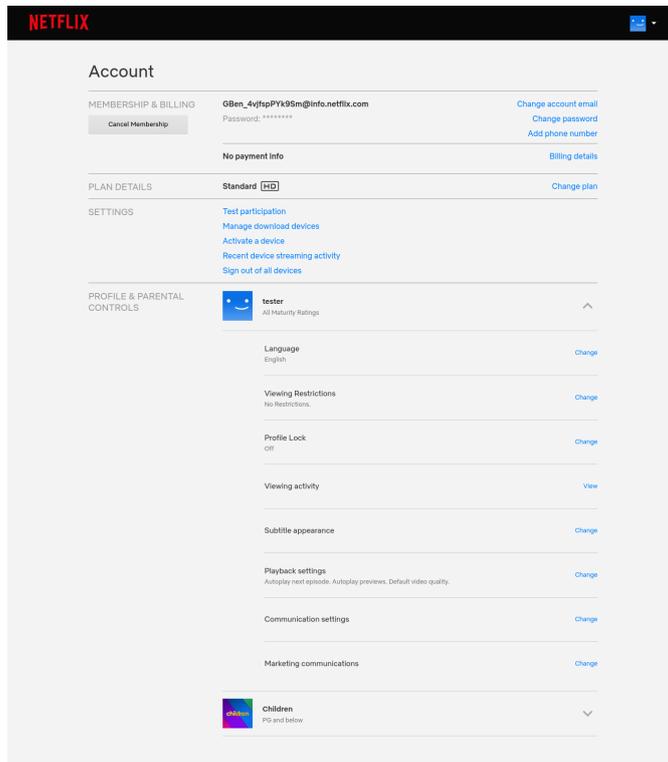
To require a PIN for the creation of any new profile on your account, select **Require [primary profile name]’s PIN to add new profiles** in the primary profile’s **Profile Lock** setting.



## Profile Hub

In the profile hub you can access and adjust content settings, adjust playback settings, and have visibility into the viewing history of each profile.

- **Maturity ratings** ensure only content from selected maturity ratings are visible. You can also prevent individual titles from playing in the profile
- **Autoplay settings** enable limitations on content auto-playing.
- **Viewing activity** will show you all of the titles that were streamed in a children’s profile and when.



## HOW TO CHOOSE MATURITY RATINGS OR BLOCK SHOWS

1. If you haven't already, create a profile for your child
2. Access your Account page from a web browser by going to [Netflix.com/account](https://Netflix.com/account).
3. Open the **Profile & Parental Controls** settings for the profile you want to manage.
4. Change the Viewing Restrictions setting.
5. Enter your Netflix password.
6. Set the maturity rating for the programmes and films you want to allow in that profile.
7. Under **Title Restrictions**, type the name of the title and click the title when it appears. You will see a list of restricted titles listed in red.
8. Select **Submit**.

## HOW TO TURN AUTOPLAY OFF OR ON

1. Access your Account page from a web browser by going to [Netflix.com/account](https://Netflix.com/account).
2. Open the **Profile & Parental Controls** settings for the profile where you want to turn off autoplay.
3. Change the **Playback settings**.
4. Tick or untick the option to **Autoplay next episode in a series on all devices**.
5. Select **Save**.

When the 'Autoplay next episode' setting is enabled, the next episode in a series will play automatically. If you wish to turn autoplay back on, simply enable this setting at any time for the desired profile.

## HOW TO ACCESS VIEWING HISTORY FOR A CHILDREN'S PROFILE

You can see the TV programmes and films your children have watched if they have their own profiles on your account.

1. Access your Account page from a web browser.
2. Open the **Profile & Parental Controls** settings for the profile you want to manage.
3. Open the **Viewing activity**.

Viewing activity will show you all of the titles, and when they were streamed, for that profile. Use the Show More button to load additional titles if you are seeing a limited list.