



SAFER INTERNET FORUM 2016

Thursday, 24 November

Forum Geesseknäppchen, Luxembourg

Be the change:
principles, policies
and practices
for a better internet

Hate speech and radicalisation online

Panellists:

- Christel Mercadé, DG JUST, European Commission
- Kira O'Connor, Twitter
- Adina Braha-Honciuc, Microsoft
- Guőný Rós, Youth participant
- Gareth Cort, UK Safer Internet Centre

Chair: Hans Martens, Insafe

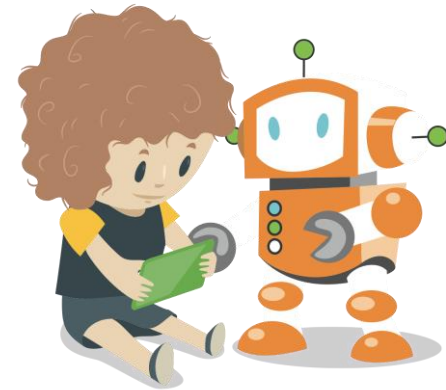


Hate speech and radicalisation online

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Hate speech inciting to violence under the Framework Decision 2008/913/JHA

Twitter comment: 27/01/2014



Bongo Bongo
@Guru_Marc



@andreassoridis @QueenLareefer1
Filthy muslim scum. We need to kill
the lot of them and start again.

7:59 pm · 27 Jan 14



EPIC @EPIC9 · 21h
Stab a Jew today. Tomorrow. Everyday.

← ↻ 1 ★ 6 ...



EPIC @EPIC9 · 21h
Kill jews. Kill all of them.

← ↻ 7 ★ 14 ...

Hate speech inciting to hatred under the Framework Decision

Invite friends to like this Page

ABOUT

Enough is enough, nothing but begging scum, time to round them up and deport them!


[Ask for Roma Gypsies Out of Ireland's website](#)


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 **Britain First** Like

 **Exposed** Like


English (UK) · Privacy · Terms · Cookies · Advertising · AdChoices · More



Sabrina Fuery Tallaght buy and sell
22 June 2015 ·


His back again sick of these con artists

Like Comment Share


 **Roma Gypsies Out of Ireland**
2 November 2014 ·

Enough is enough, out out out!

Like Comment Share

 **Roma Gypsies Out of Ireland**
22 October 2013 · Dublin, Ireland ·


<http://www.rte.ie/news/2013/1022/481996-dublin-child/SCUM!>




Blonde girl removed from Roma family in Dublin




Hate speech inciting to hatred under the Framework Decision



Black suspect beaten by police officers in the United States to Death Revealed Images

**FORMULA 1**

365

6,406

Add to Share More

51 8


Published on 2 Mar 2013

Black suspect beaten by police officers in the United States to Death Revealed Images


Record security camera captured a local television channel, he was beaten to death by two police suspect nigga named Tatum is seen. Electric shock are also dozens of times at the time of the images Tatum'a. Images of the event occurring in the city of Chattanooga, TN on June 14,

[SHOW MORE](#)



COMMENTS • 126




Top comments ▾



**Peter Starkmann** 4 months ago

haha die fucking monkey die!

Reply • 13  

**wesson smith** 8 months ago

He got what he deserved.

Reply • 26  

[View all 23 replies ▾](#)

Specific forms of hate speech under the Framework Decision 2008/913/JHA



[Controversial Humour] My name is Hitler and I gassed the Jews.

Like This Page · March 29

Seuss is my hero. Im Hiding Anne Frank

~Fatman

Like · Comment · Share



51 people like this.

Top Comments



1 share



[Controversial Humour] My name is Hitler and I gassed the Jews. I stoled it from that page I linked but thank you 😊. ~Fatman

Like · Reply · 2 · March 29 at 12:33pm



Sean Patrick Connors Oh Fatman you are so funny

Like · Reply · 1 · March 29 at 12:31pm



Mohammad Ziadeh fuck jewish and lol for the holokost

Like · Reply · March 29 at 1:02pm



Yasmeen Cripe Callie Edgil...

Like · Reply · March 31 at 9:56am



Write a comment...

Content not covered by EU legislation

The **European Court of Human Rights**: freedom extends to information and ideas that may offend, shock or disturb others. This may include criticism of religion, ideology, beliefs and institutions and all forms of satire.

Content not covered by EU legislation



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Hateful Conduct

()_

You may not promote violence against or directly attack or threaten other people on the basis of race, ethnicity, national origin, sexual orientation, gender, gender identity, religious affiliation, age, disability, or disease. We also do not allow accounts whose primary purpose is inciting harm towards others on the basis of these categories.



Report

()_Hateful Conduct

Multiple Tweet Reporting

Give context

Report an issue Cancel

How is this Tweet abusive or harmful?

☐ It's disrespectful or offensive

☐ Includes private information

☐ Includes targeted harassment

☐ It directs hate against a race, religion, gender, or orientation

☐ This person might be contemplating suicide or self-harm

[Learn more](#) about reporting other violations of our rules.

Report an issue Cancel

Who is @KuaAinaUK targeting?

☒ Me

☐ A group of people

Report an issue Cancel

Add up to 5 Tweets to this report?

Adding Tweets helps us investigate issues and get them resolved faster.

☒  Kua 'Aina @KuaAinaUK Our 'Create a Legend' competition is now open! Do you have what it takes? <https://t.co/FwtKCHI7FT> <https://t.co/FwpEI4XOL9>

☐ Kua 'Aina @KuaAinaUK @KiraOConnor we are a spam nation 😊 may be we should do a spam sandwich one day

☐  Kua 'Aina @KuaAinaUK #FridayFunny: There was a #Burger that kept making jokes. He was on a roll. <https://t.co/mxZEW633Jt>

☐  Kua 'Aina @KuaAinaUK When all electricity fails and you light up the restaurant with outdoor lamps the Italians

[Skip](#) [Add 1](#)

Report an issue Cancel

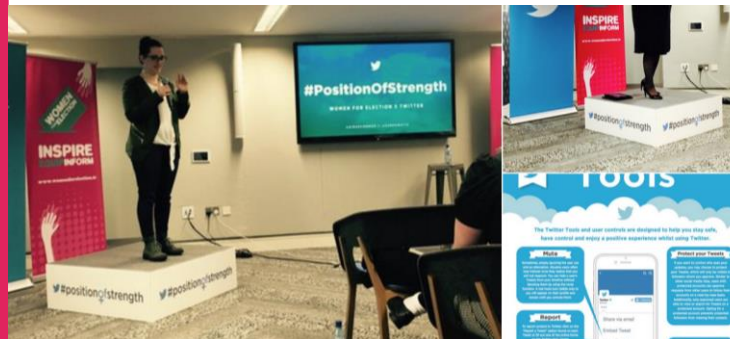
We are almost ready to send your report about @KuaAinaUK

If you'd like, you can tell us more about what happened.

[Send report to Twitter](#)



Policy
@policy



Hearing from Irish power users
[@DearbailDibs](#) & [@hoeyannie](#) on
speaking out from a **5 Feb**
[#PositionOfStrength](#) online [#GE16](#)
2016

41 ❤️ 68

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Hate speech and radicalisation online



Hate speech and radicalisation online



Hate speech and radicalisation online

The Fourth industrial revolution brings enormous opportunities but also great challenges.

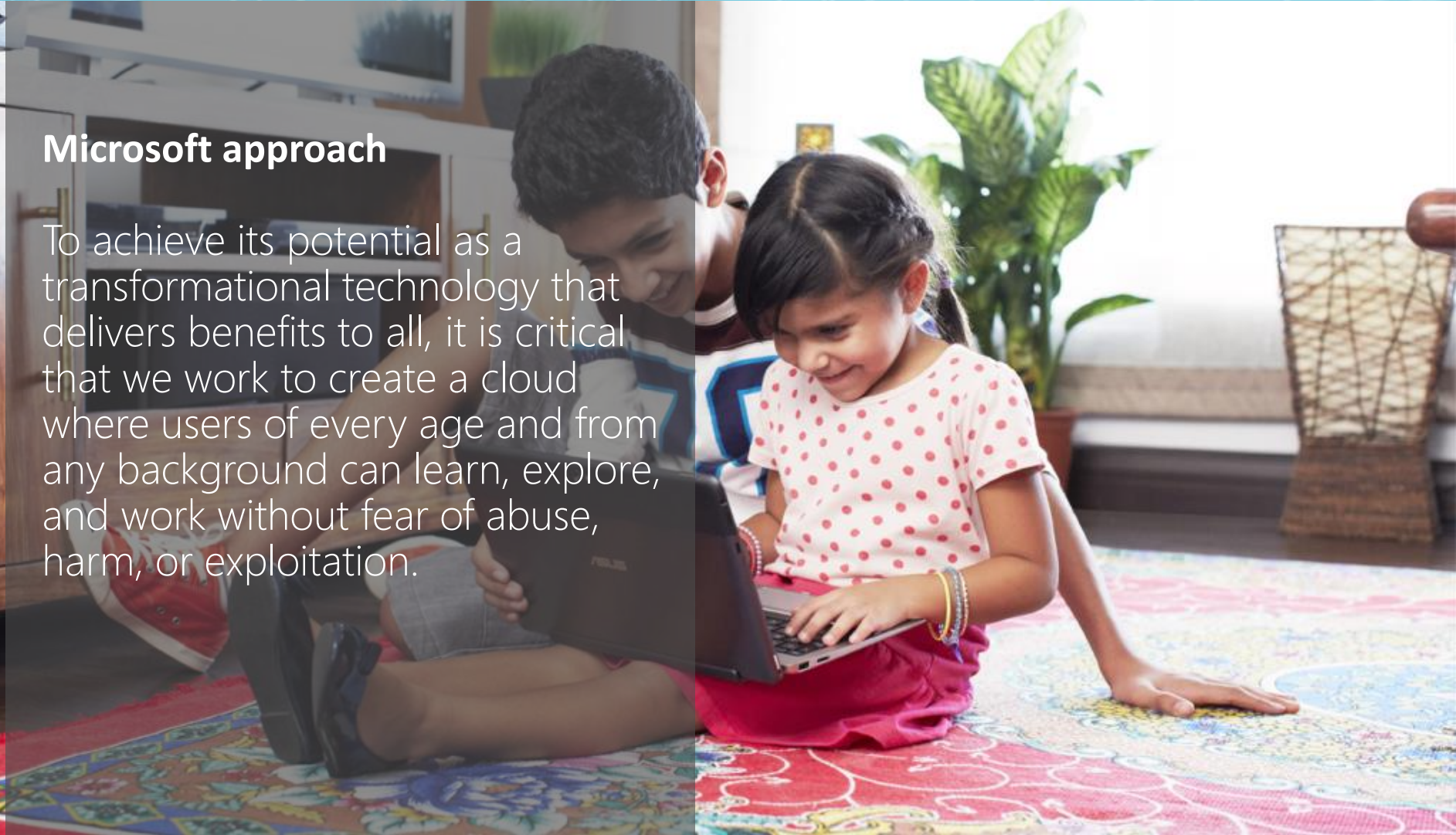
As governments and communities seek to strike the right balance as they seek to protect freedom of expression while combating terrorism and extremism, it is important to recognize that **public safety** and **freedom of expression** are complementary values that often reinforce each other.



Hate speech and radicalisation online

Microsoft approach

To achieve its potential as a transformational technology that delivers benefits to all, it is critical that we work to create a cloud where users of every age and from any background can learn, explore, and work without fear of abuse, harm, or exploitation.



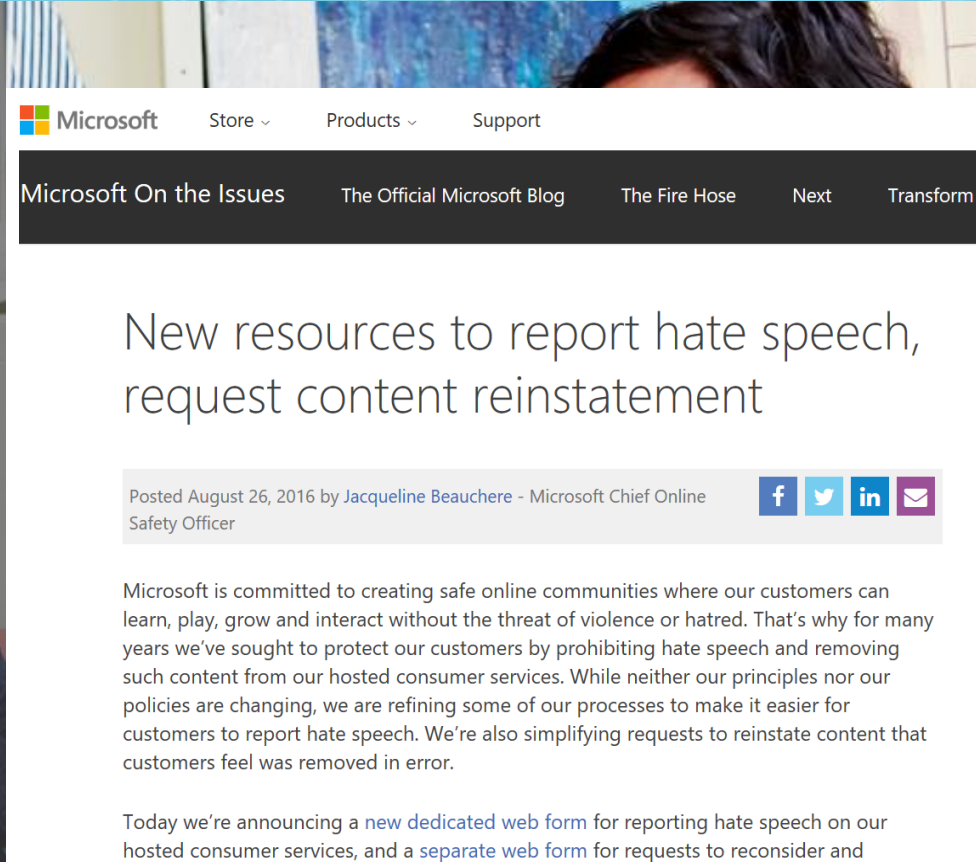
Hate speech and radicalisation online

New, easier reporting process

August 26, 2016

Report content that promotes hate based on:

- Age
- Disability
- Gender
- National or ethnic origin
- Race
- Religion
- Sexual orientation/gender identity



The screenshot shows a Microsoft blog post. At the top is the Microsoft logo and navigation links: Store, Products, and Support. Below this is a dark navigation bar with links: Microsoft On the Issues, The Official Microsoft Blog, The Fire Hose, Next, and Transform. The main heading of the post is 'New resources to report hate speech, request content reinstatement'. Below the heading, it says 'Posted August 26, 2016 by Jacqueline Beauchere - Microsoft Chief Online Safety Officer' followed by social media icons for Facebook, Twitter, LinkedIn, and Email. The body text states: 'Microsoft is committed to creating safe online communities where our customers can learn, play, grow and interact without the threat of violence or hatred. That's why for many years we've sought to protect our customers by prohibiting hate speech and removing such content from our hosted consumer services. While neither our principles nor our policies are changing, we are refining some of our processes to make it easier for customers to report hate speech. We're also simplifying requests to reinstate content that customers feel was removed in error.' At the bottom, it says: 'Today we're announcing a new dedicated web form for reporting hate speech on our hosted consumer services, and a separate web form for requests to reconsider and'.

Hate speech and radicalisation online

Working together
with the broader internet
community



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„Why don't you do us all
a huge favour and kill
yourself.“

Discussing online hate speech



Heimili og skóli
Landssamtök foreldra

S A F E T



Heimili og skóli
Landssamtök foreldra

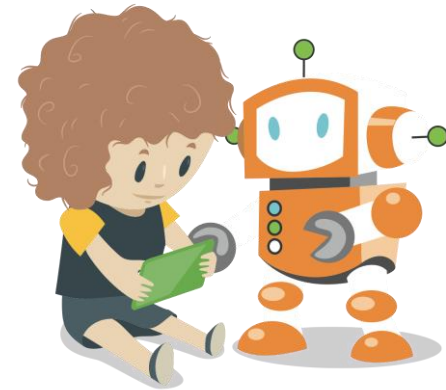
S A F T

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4 in 5 young people exposed to online hate



82% of 13-18s said they have seen something hateful on the internet about a certain group in the last year



It made them feel...



Angry
(37%)



Sad
(34%)



Shocked
(30%)

#SID2016



UK Safer
Internet
Centre
www.saferinternet.org.uk

www.saferinternet.org.uk

Over 2 in 3
(68%)

of young people
know how to
report online hate
to a social network



BUT in practice
only 1 in 5
(20%)
reported online
hate when they
saw it



UK Safer
Internet
Centre

www.saferinternet.org.uk

www.saferinternet.org.uk

Creating a Better Internet for All. - Read the full report at: www.saferinternet.org.uk/creating-a-better-internet-for-all

#SID2016

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European
Commission



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What to look out for?



Websites

Author:

- **Who is the author?** It should be easy to find who/what organisation is behind a website.
- **Can you trust the author?** What else have they published? Can you find their work on other sites?

Reliability:

- **Is it from a reliable organisation?** E.g. a university, broadcaster, subject expert etc?
- Can you tell **how up to date** the source is?
- **Is it regularly updated?**

Balance:

- **Is it fact or opinion?**
- **Is it giving just one point of view?**
- **What is the motive/agenda behind it?** To inform/raise awareness, to sell something, to promote a political view?



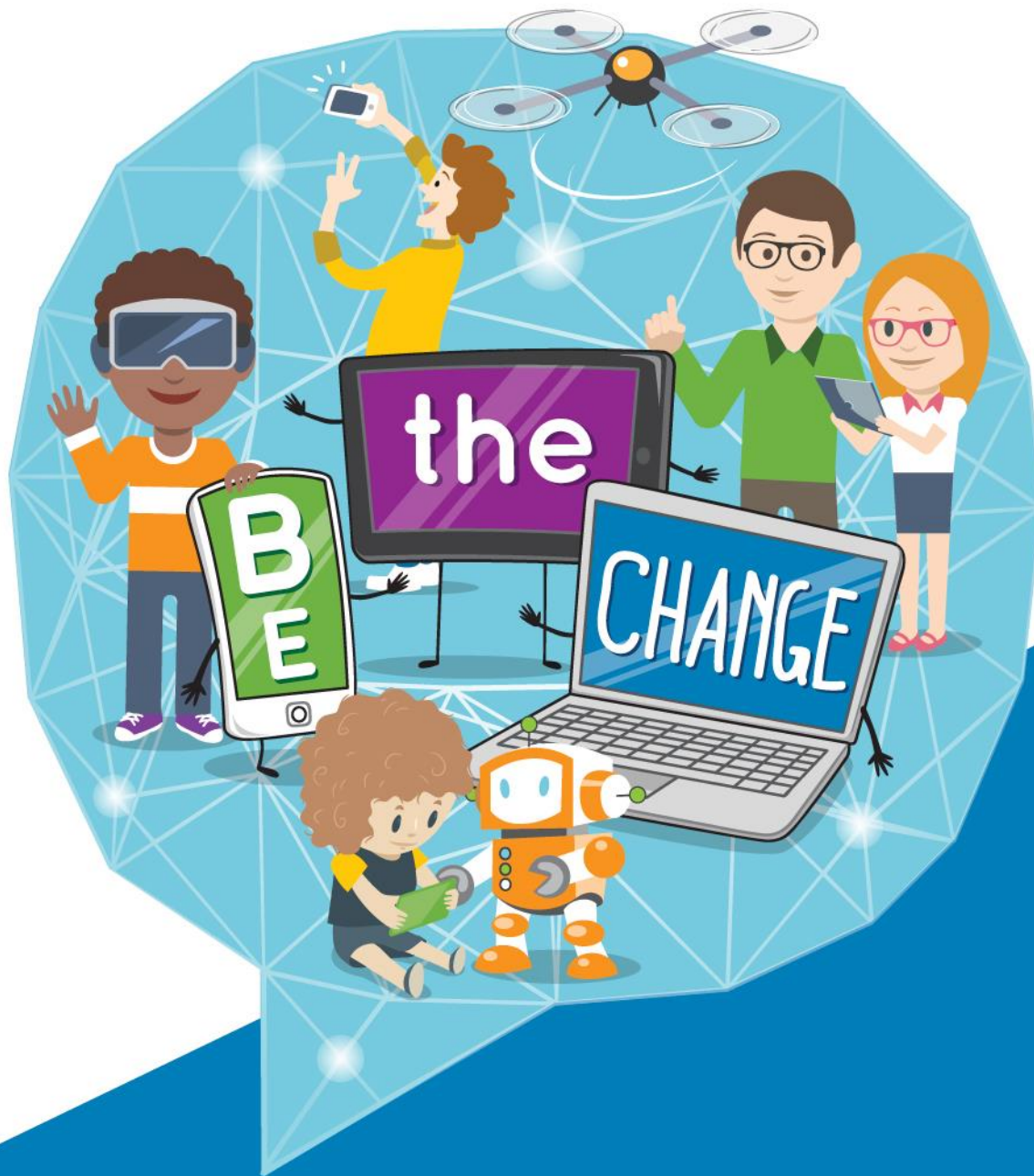
Social Media

Who shared it?

- ♦ **What's their perspective/point of view?**
- ♦ **Where did they get their information from?** Did they create it or take it from another source? How credible is the source?
- ♦ **Who are they interacting with?** Consider: number of followers/friends/views/likes/retweets, who the followers/friends are, the groups they are part of.
- ♦ **How do they conduct themselves?** Do they seem reasonable/threatening/aggressive/forceful?
- ♦ **Shared by a trusted friend?** Why have they shared it? Are they trying to coerce you to think the same?

What did they share?

- ♦ **What is their intention? How does it make you feel?** (e.g. glorifying violence or inciting hatred can make some people scared but others excited.)
- ♦ **Is it realistic?** Are images and videos realistic or do they show something extreme/impossible? Are they clearly Photoshopped/edited?
- ♦ **Is it biased?** Does it attack a certain individual/group/idea without acknowledging their side?
- ♦ **How has it been shared?** Consider #hashtags, groups, private vs. public expressions.
- ♦ **How has it been received?** Consider likes, retweets, comments. Do more likes = greater trustworthiness?
- ♦ **Is it actually advertising a product or service?**



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